



Hampton Inn by Hilton Lexington-Medical Center/UK
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To whom it may concern:

It is a genuine pleasure and honor for me to recommend Tyler Williams for a position at your organization. In my capacity as General Manager at Hampton Inn Lexington Medical Center, I have worked closely with Tyler for over a year and half. His responsibilities included every aspect in working in a limited service hotel from housekeeping to maintenance and of course the front desk. Tyler quickly made it to Guest Service Manager within the first year of working here. From the start, Tyler goes above and beyond to show all of us his passion and his drive is truly something that I admire.

During Tyler's time here, he has proven that he is a hard-working and extremely responsible. I am delighted to provide this letter of recommendation on his behalf. Over the course of his employment here I have witnessed tremendous growth in Tyler. I am certain that the skills he has developed here will allow him to continue to excel in any job.

Tyler's remarkable talents for guest relations and communication make him uniquely qualified to serve in the customer service industry. I have managed Tyler in stressful and complicated situations that should requiring high levels of intelligence and understanding and to no surprise that Tyler meets the challenge every time. Tyler is a cooperative and attentive team-player. His actions consistently inspired and motivated our other employees. He understands intuitively when colleagues and guest problems arise. I am amazed with Tyler's uncanny ability to reflect and give guests this personal connection with himself that is truly a rare quality. He handles our guest's needs with care and compassion.

In all my years of management, I have never seen anyone with Tyler's style. It's what I like to refer to as the "IT factor". I have developed an enduring respect for both his work ethic and his problem-solving abilities. I can confidently say that Tyler Williams would make a positive and beneficial addition to your company and he has my highest recommendation.

If you have any further questions with regard to his background or qualifications, please do not hesitate to call me at the number listed below.

Best wishes,

Karen Bowman
General Manager

Hampton Inn Lexington, KY