

Crystal Leigh Trinidad

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850-890-1280

WORK EXPERIENCE

Bartender, NEAT; Alys Beach, FL 2018 - left due to Hurricane Michael

- Served wine beer and cocktails per restaurant guidelines.
- Maintained clean and well-stocked workstation.
- Handled cash and credit card transactions as required.

Server, Green Hills Grille; Nashville, TN 2017-2018

- Ranked #1 in sales each week.
- Assisted in training new servers on proper protocol.
- Acquired exceptional multi-tasking skills working in a fast-paced restaurant.
- Maintained excellent communication between patrons and staff.

Cocktail Waitress, Collins Bar; Birmingham, AL 2015-2017

- Assisted with greeting and seating customers as required.
- Cleaned and organized lounge furniture as needed.
- Made special cocktail suggestions to customers as requested.
- Provided assistance to bartender in cocktail preparation as required.

EDUCATION

University of Central Florida, Orlando, FL — Bachelor of Science in Psychology, 2011

SKILLS

Microsoft Excel	Pricing	Employee Training	Critical Thinking
Microsoft Word	Customer Satisfaction	Time Management	Problem Solving
Microsoft Outlook	Retail Sales	Telephone Skills	Team Building
Inventory	Invoicing	Teamwork	Employee Relations